

# AND-APL1Ex

## Desktop Network Appliance

### AND-APL1E1

Intel® Celeron® Processor N3350 SoC

### AND-APL1E2

Intel® Celeron® Processor E3940 SoC



## User Manual

Acrosser Technology Co., Ltd.  
[www.acrosser.com](http://www.acrosser.com)

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## Purpose

This document is intended to provide the information about the features and use of the product.

## Audience

The intended audiences are technical personnel, not for general audiences.

## WARNING

Danger of explosion if batteries are incorrectly replaced. Always replace the battery with the same specifications. Dispose of used batteries according to the manufacturer's instructions.

Before running the system, make sure the power cord is firmly plugged into the socket.

## CAUTION



IEC 60417-6042 (2010-11)



IEC 60417-6172 (2012-09)

All power cords must be disconnected during product repair.

Ver: 101

Date: Jan. 10, 2022

**To read this User Manual on your smart phone, you will have to install an APP that can read PDF file format first. Please find the APP you prefer from the APP Market.**

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# 1. Product Specifications

AND-APL1Ex networking appliance product effectively handles Software Defined-WAN (SD-WAN), Virtual Customer Premise Equipment (vCPE) technology, Unified Threat Management (UTM), Virtual Private Networking (VPN), Intrusion Detection and Prevention Systems (IDS, IPS), Firewall technology, and Load Balancing applications.

The AND-APL1Ex is powered by an Intel® Celeron® Processor N3350 or E3940 processor and has onboard LPDDR4 2GB memory and 8GB eMMC. Measuring only 165 x 92 x 40mm, the appliance is small enough for even the most crowded offices. Despite its modest dimensions, it still houses two USB3.0 ports and a console port alongside its four LAN ports.

## 1.1. Specifications

(Specifications are subject to change without notice.)

### Platform

|                      |                                                                                                                      |
|----------------------|----------------------------------------------------------------------------------------------------------------------|
| <b>Form Factor</b>   | • Desktop Network Appliance                                                                                          |
| <b>Processor</b>     | • <b>AND-APL1E1:</b> Intel® Celeron® Processor N3350 SoC<br>• <b>AND-APL1E2:</b> Intel® Celeron® Processor E3940 SoC |
| <b>Chipset</b>       | • SoC                                                                                                                |
| <b>System Memory</b> | • Onboard LPDDR4 2GB memory<br>• 1x DDR3L SO-DIMM socket (For <b>AND-APL1E2</b> only)                                |

### Network

|                 |                                                       |
|-----------------|-------------------------------------------------------|
| <b>Ethernet</b> | • Intel® i211 GbE x 4                                 |
| <b>Bypass</b>   | • 1 pair bypass function (For <b>AND-APL1E1</b> only) |

### Display

|                           |                     |
|---------------------------|---------------------|
| <b>Graphic Controller</b> | • Intel® Integrated |
|---------------------------|---------------------|

### Storage

|                       |                                            |
|-----------------------|--------------------------------------------|
| <b>HDD</b>            | • 2.5" HDD Bay x 1                         |
| <b>CF/CFast/mSATA</b> | • Onboard 8GB eMMC, SATA 6.0 Gb/s port x 1 |

## Internal/Expansion Interface

|                             |                                                                                                                         |
|-----------------------------|-------------------------------------------------------------------------------------------------------------------------|
| <b>Mini-PCIe Slot</b>       | <ul style="list-style-type: none"> <li>With USB 2.0 signal x 1, with SIM socket (For <b>AND-APL1E2</b> only)</li> </ul> |
| <b>Universal Serial Bus</b> | <ul style="list-style-type: none"> <li>USB 3.0 x 2</li> </ul>                                                           |

## Miscellaneous

|                       |                                                                                                                     |
|-----------------------|---------------------------------------------------------------------------------------------------------------------|
| <b>RTC</b>            | <ul style="list-style-type: none"> <li>Internal RTC</li> </ul>                                                      |
| <b>Watchdog Timer</b> | <ul style="list-style-type: none"> <li>1~255 steps by software programmable</li> </ul>                              |
| <b>TPM</b>            | <ul style="list-style-type: none"> <li>(TPM v1.2 9660/TPM2.0 9665 Optional) (For <b>AND-APL1E1</b> only)</li> </ul> |
| <b>GPIO</b>           | <ul style="list-style-type: none"> <li>4-bit input, 4-bit output optional (For <b>AND-APL1E1</b> only)</li> </ul>   |
| <b>FAN</b>            | <ul style="list-style-type: none"> <li>1 (For <b>AND-APL1E1</b> only)</li> </ul>                                    |
| <b>MTBF (Hours)</b>   | <ul style="list-style-type: none"> <li>166,000</li> </ul>                                                           |
| <b>Color</b>          | <ul style="list-style-type: none"> <li>Black</li> </ul>                                                             |

## I/O Interface

|                    |                                                                                                                                                                                                                                                                                               |
|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Front Panel</b> | <ul style="list-style-type: none"> <li>Power LED x 1 Status LED x 1 HDD Active LED x 1 Bypass LED x 1</li> <li>LAN LEDs x 8</li> </ul>                                                                                                                                                        |
| <b>Rear Panel</b>  | <ul style="list-style-type: none"> <li>USB 3.0 Port x 2 RJ-45 Port x 4</li> <li>RJ-45 Console x 1</li> <li>12V DC Power Input x 1</li> <li>Reset Button x 1</li> <li>Power Button x 1 (For <b>AND-APL1E2</b> only)</li> <li>Antenna Hole x 2 Optional (For <b>AND-APL1E2</b> only)</li> </ul> |

## Environmental Parameters and Dimension

|                              |                                                                                                                                                                              |
|------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Power Requirement</b>     | <ul style="list-style-type: none"> <li>12V DC Power</li> </ul>                                                                                                               |
| <b>Operating Temperature</b> | <ul style="list-style-type: none"> <li>32°F ~ 104°F (0°C ~ 40°C )</li> </ul>                                                                                                 |
| <b>Storage Temperature</b>   | <ul style="list-style-type: none"> <li>-4°F ~ 140°F (-20°C ~ 60°C)</li> </ul>                                                                                                |
| <b>Operating Humidity</b>    | <ul style="list-style-type: none"> <li>10%~80% relative humidity, non-condensing</li> </ul>                                                                                  |
| <b>Storage Humidity</b>      | <ul style="list-style-type: none"> <li>10%~80% @40°C; non-condensing</li> </ul>                                                                                              |
| <b>Vibration</b>             | <ul style="list-style-type: none"> <li>0.5 Grms/ 5 ~ 500Hz / operation (2.5" HDD)</li> <li>1.5 Grms/ 5 ~ 500Hz / non operation</li> </ul>                                    |
| <b>Shock</b>                 | <ul style="list-style-type: none"> <li>10 G peak acceleration (11 m sec. duration), operation</li> <li>20 G peak acceleration (11 m sec. duration), non operation</li> </ul> |

---

**Dimension (W X D X H)** • 6.5" x 3.62" x 1.57" (165mm x 92mm x 40mm)

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## 1.2. Package Contents

Check if the following items are included in the package.

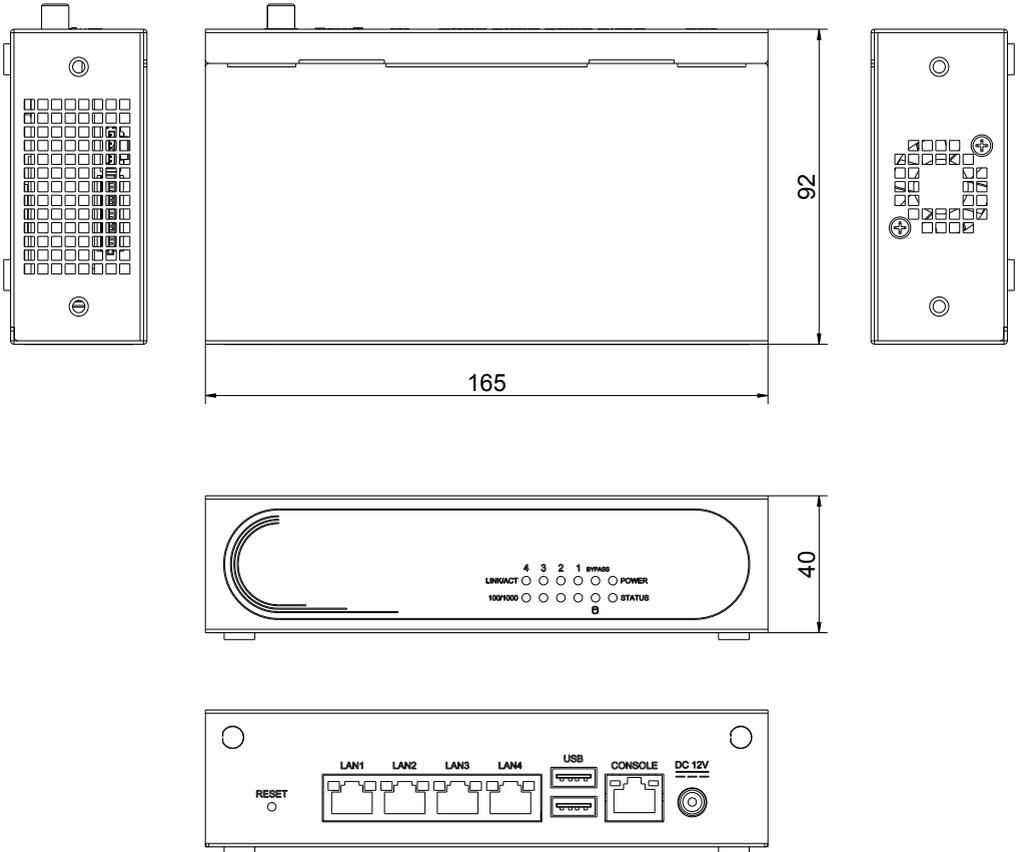
|                          | <b>Item</b>        | <b>Q'ty</b> |
|--------------------------|--------------------|-------------|
| <input type="checkbox"/> | AND-APL1Ex         | 1           |
| <input type="checkbox"/> | SATA Cable         | 1           |
| <input type="checkbox"/> | SATA Power Cable   | 1           |
| <input type="checkbox"/> | Power Adapter      | 1           |
| <input type="checkbox"/> | Power Cord         | 1           |
| <input type="checkbox"/> | System Rubber Foot | 4           |

## 2. Hardware Information

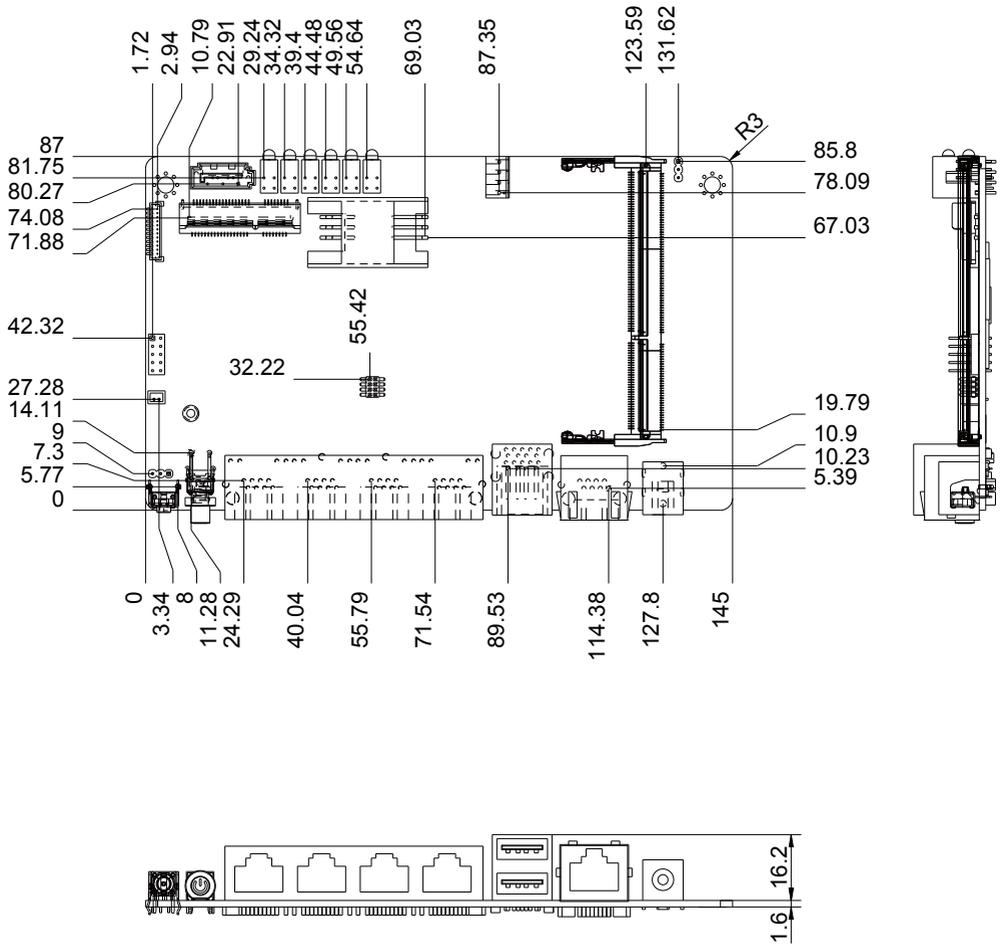
### 2.1. Dimensions

(Unit: mm)

System:

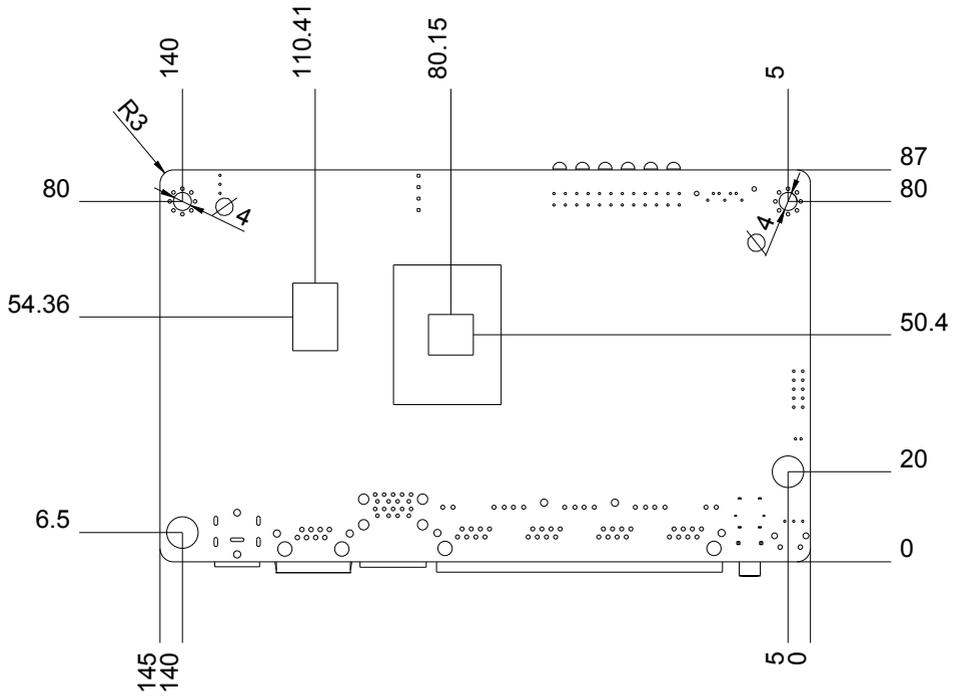


**Board Component Side:**



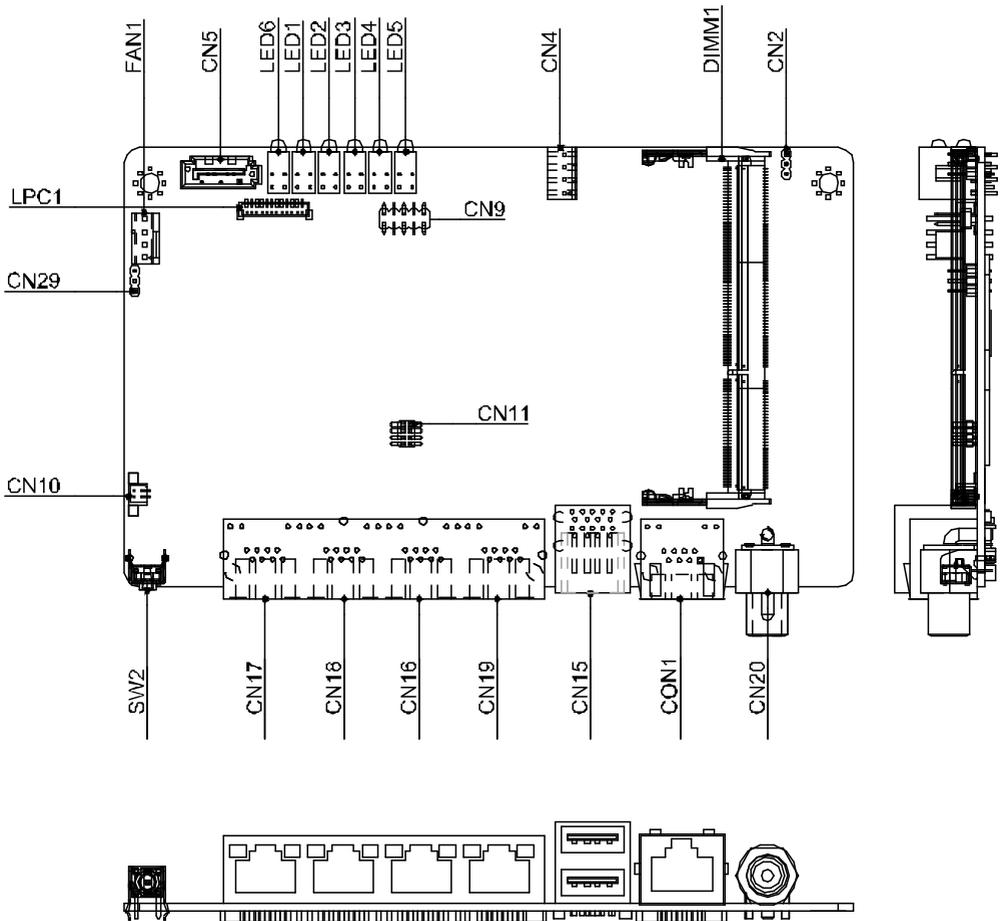
**Note:** *There is no SIM/DDR/mini-PCIE connector on AND-APL1E1.*

**Board Solder Side:**

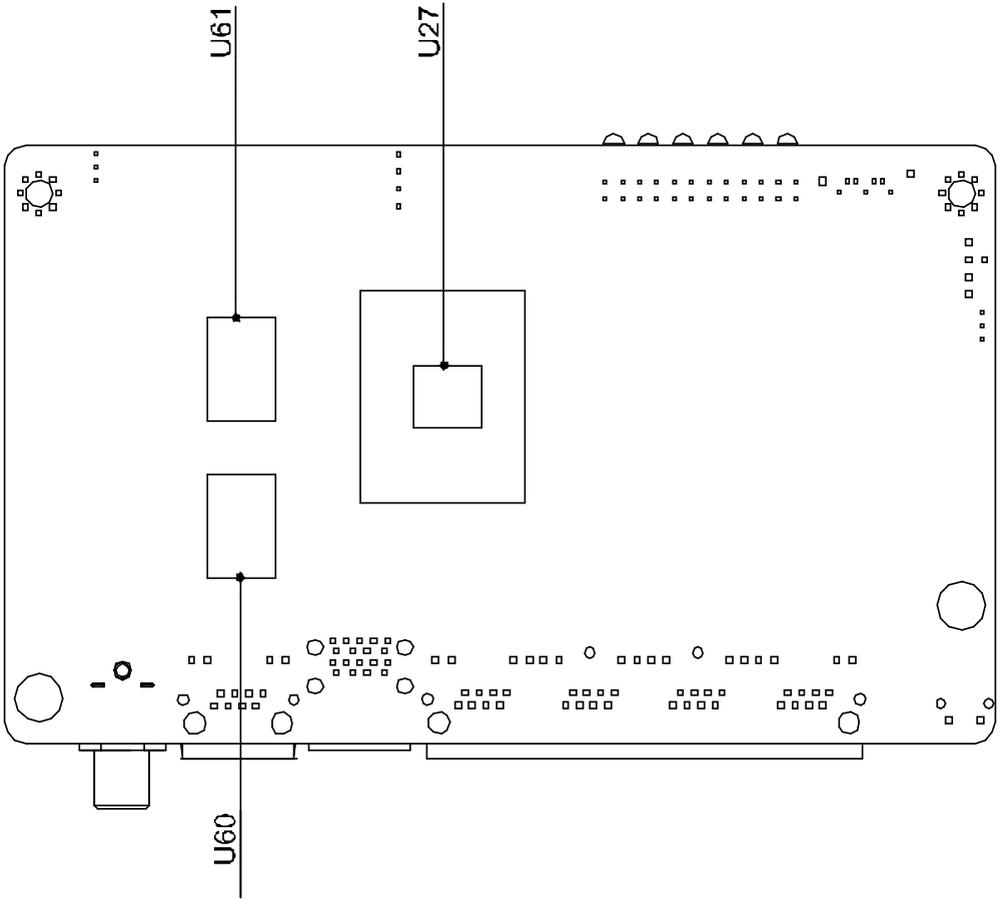


## 2.2. Jumpers and Connectors

Component Side:



**Solder Side:**

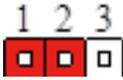
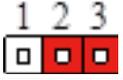


## 2.3. List of Jumpers

Please refer to the table below for all of the board’s jumpers that you can configure for your application.

| Label | Function               |
|-------|------------------------|
| CN2   | CMOS Setting Selection |

### 2.3.1. CMOS Setting Selection (CN2)

|                                                                                   |                  |     |
|-----------------------------------------------------------------------------------|------------------|-----|
|  | Normal (Default) | 1-2 |
|  | Clear CMOS       | 2-3 |

## 2.4. List of Connectors

Please refer to the table below for all of the board’s connectors that you can configure for your application.

| Label     | Function                     |
|-----------|------------------------------|
| DIMM1     | DDR3L SODIMM SOCKET (Option) |
| CN5       | SATA6G INTERFACE             |
| CN4       | SATA POWER                   |
| CN15      | USB3.0 DUAL Port             |
| CN9       | Digital I/O                  |
| CN16      | LAN1-4                       |
| SW2       | Software Reset               |
| CN30      | Battery Socket               |
| LED6      | POWER/Stats LED              |
| LED1      | HDD LED                      |
| LED2-LED5 | LAN1-LAN4 Link Stats LED     |
| CN3       | MICRO HDMI (Option)          |
| CPU_FAN1  | FAN                          |

### 2.4.1. Digital I/O (CN9)

| Pin | Signal                        | Pin | Signal Type                   |
|-----|-------------------------------|-----|-------------------------------|
| 1   | Digital- IN/OUT(Port1 Bit 1)  | 2   | Digital- IN/OUT (Port1 Bit 2) |
| 3   | Digital- IN/OUT (Port1 Bit 4) | 4   | Digital- IN/OUT (Port1 Bit 5) |
| 5   | Digital- IN/OUT (Port3 Bit 4) | 6   | Digital- IN/OUT (Port3 Bit 5) |
| 7   | Digital- IN/OUT (Port6 Bit 3) | 8   | Digital- IN/OUT (Port4 Bit 7) |
| 9   | +5V                           | 10  | GND                           |

## 2.5. 2.5" Hard Drive Installation

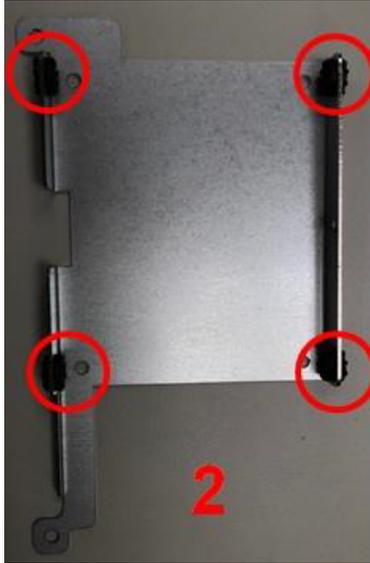
This section details the steps of how to install a 2.5" hard drive.

Step 1: Unscrew the front cover.



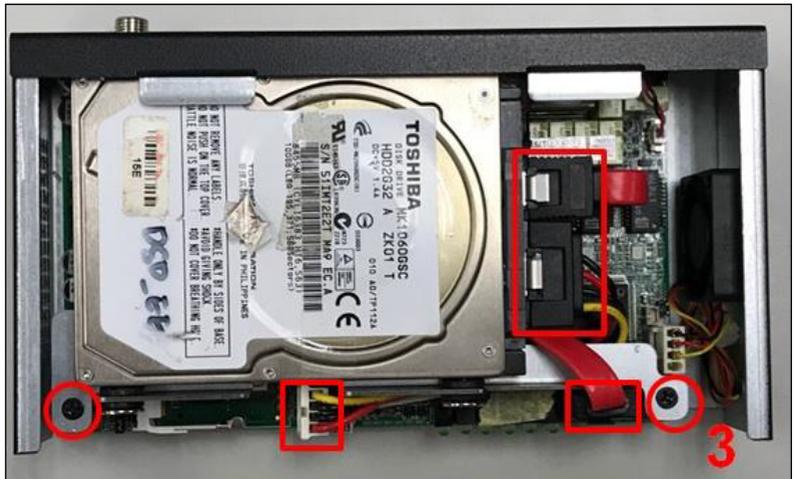
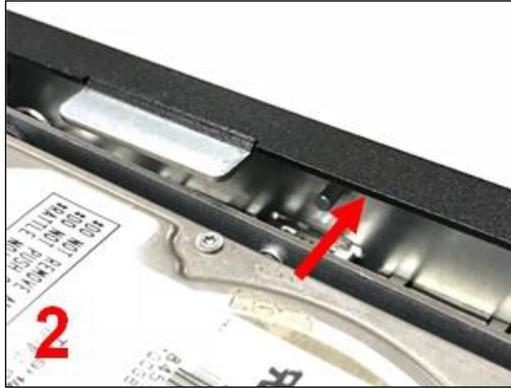
Step 2: Install the anti-vibration pad and 2.5"HDD and then fix the screws.





Step 3: Install the HDD Bracket & Cable and fix the screws.





Step 4: Screw on the front cover.



## 3. AMI BIOS Setup

### 3.1. System Test and Initialization

The system uses certain routines to perform testing and initialization. If an error, fatal or non-fatal, is encountered, a few short beeps or an error message will be outputted. The board can usually continue the boot up sequence with non-fatal errors.

The system configuration verification routines check the current system configuration against the values stored in the CMOS memory. If they do not match, an error message will be outputted, in which case you will need to run the BIOS setup program to set the configuration information in memory.

There are three situations in which you will need to change the CMOS settings:

- You are starting your system for the first time
- You have changed your system's hardware
- The CMOS memory has lost power and the configuration information is erased

The system's CMOS memory uses a backup battery for data retention, which is to be replaced once emptied.

### 3.2. AMI BIOS Setup

The AMI BIOS ROM has a pre-installed Setup program that allows users to modify basic system configurations, which is stored in the battery-backed CMOS RAM and BIOS NVRAM so that the information is retained when the power is turned off.

To enter BIOS Setup, press <Del> or <F2> immediately while your computer is powering up.

The function for each interface can be found below.

**Main** – Date and time can be set here. Press <Tab> to switch between date elements

**Advanced** – Enable/ Disable boot option for legacy network devices

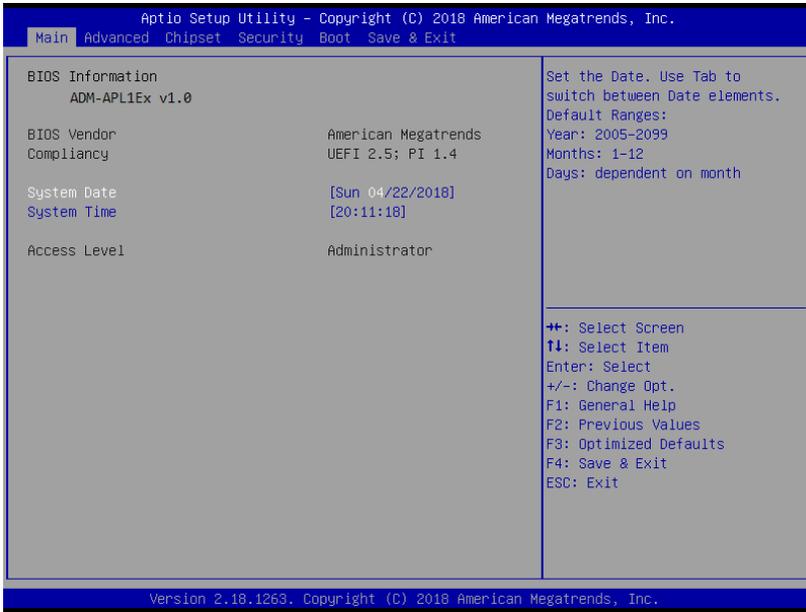
**Chipset** – For hosting bridge parameters

**Boot** – Enable/ Disable quiet Boot Option

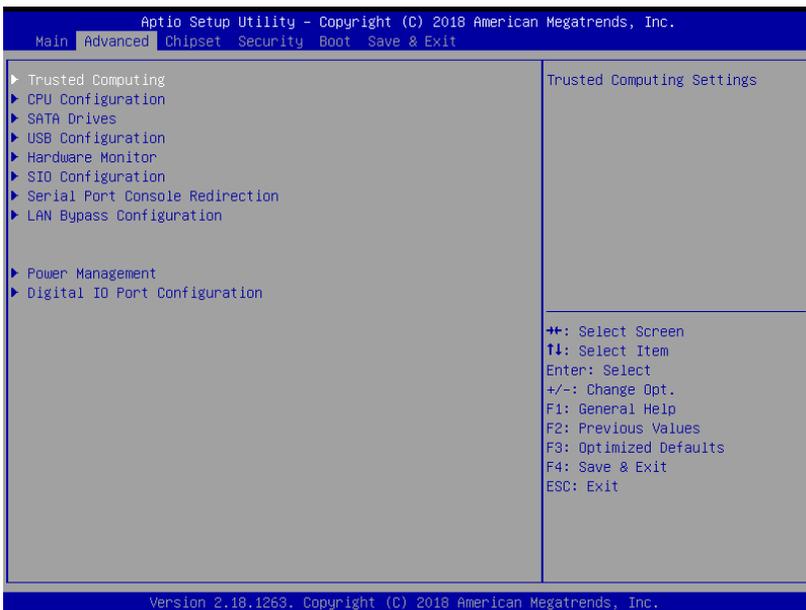
**Security** – The setup administrator password can be set here

**Save & Exit** – Save your changes and exit the program

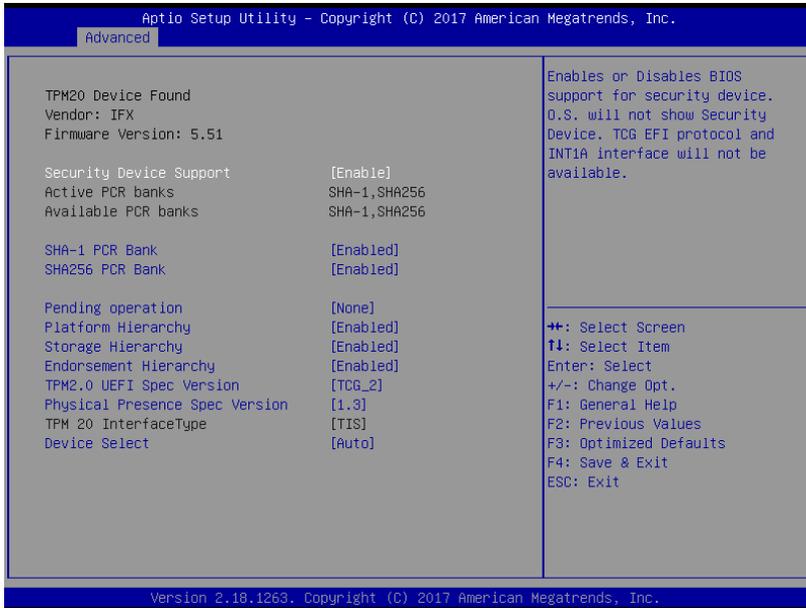
### 3.3. Setup Submenu: Main



### 3.4. Setup Submenu: Advanced



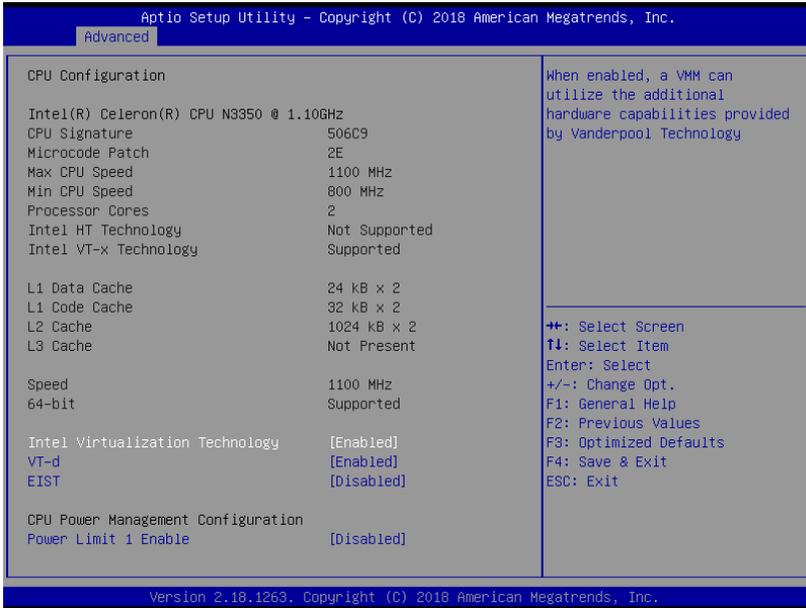
### 3.4.1. Advanced: Trusted Computing



- Security Device Support**  
Enables or Disables BIOS support for security device. O.S. will not show Security Device. TCG EFI protocol and INT1A interface will not be available.
- SHA-1 PCR Bank**  
Enable or Disable SHA-1 PCR Bank.
- SHA256 PCR Bank**  
Enable or Disable SHA256 PCR Bank.
- Pending operation**  
Schedule an Operation for the Security Device. NOTE: Your Computer will reboot during restart in order to change State of Security Device.
- Platform Hierarchy**  
Enable or Disable Platform Hierarchy.
- Storage Hierarchy**  
Enable or Disable Storage Hierarchy.
- Endorsement Hierarchy**  
Enable or Disable Endorsement Hierarchy.
- TPM2.0 UEFI Spec Version**  
Select the TCG2 Spec Version Support.  
TCG\_1\_2: the Compatible mode for Win8/Win10, TCG\_2: Support new TCG2 protocol and event format for Win10 or later.

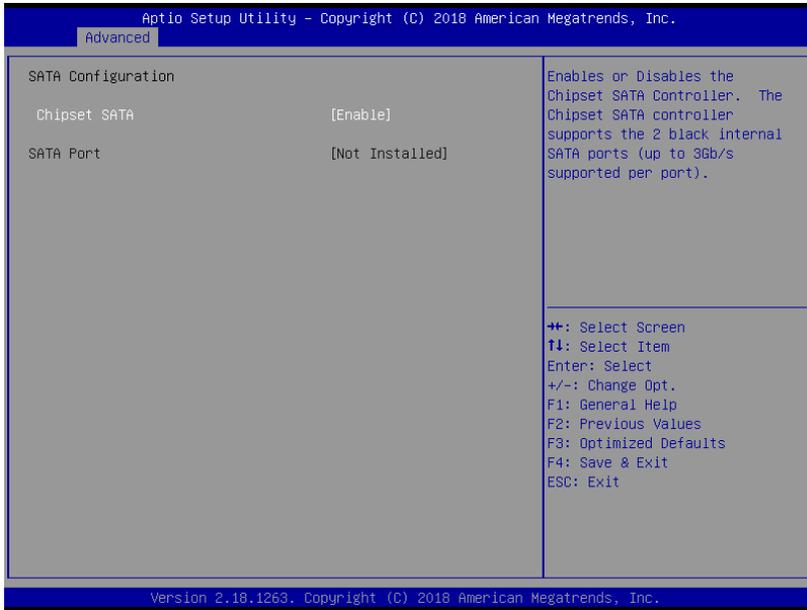
- **Physical Presence Spec Version**  
Select to Tell O.S. to support PPI Spec Version 1.2 or 1.3. Note some HCK tests might not support 1.3.
- **Device Select**  
TPM 1.2 will restrict support to TPM 1.2 devices, TPM 2.0 will restrict support to TPM 2.0 devices, Auto will support both with the default set to TPM 2.0 devices if not found, TPM 1.2 devices will be enumerated.

### 3.4.2. Advanced: CPU Configuration



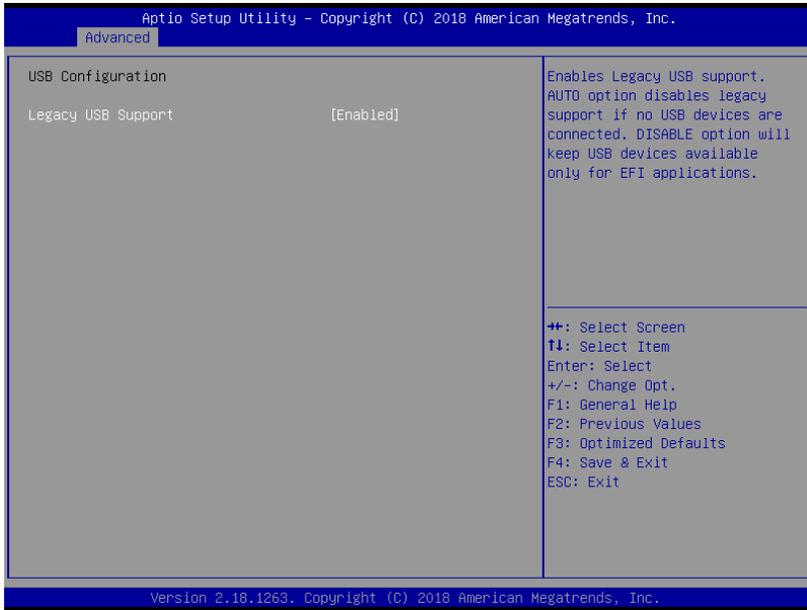
- **Intel Virtualization Technology**  
When enabled, a VMM can utilize the additional hardware capabilities provided by Vanderpool Technology.
- **VT-d**  
Enable/Disable CPU VT-d.
- **EIST**  
Enable/Disable Intel SpeedStep.
- **Power Limit 1 Enable**  
Enable/Disable Power Limit 1.

### 3.4.3. Advanced: SATA Drives



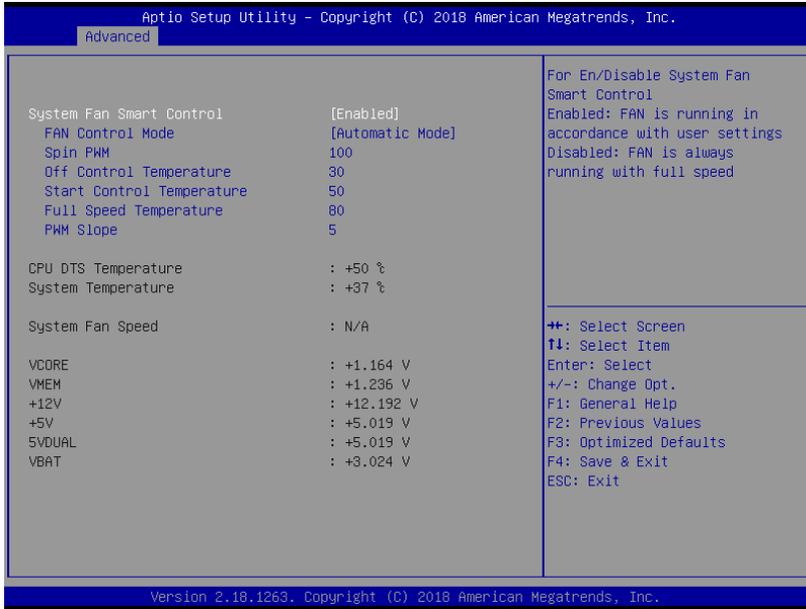
- Chipset SATA**  
 Enables or Disables the Chipset SATA Controller. The Chipset SATA controller supports the 2 black internal SATA ports (up to 3Gb/s supported per port).

### 3.4.4. Advanced: USB Configuration



- Legacy USB Support**  
 Enables Legacy USB support. AUTO option disables legacy support if no USB devices are connected. DISABLE option will keep USB devices available only for EFI applications.

### 3.4.5. Advanced: Hardware Monitor



- System Fan Smart Control**  
 For En/Disable Fan 1 Smart Control.  
 Enabled: FAN is running in accordance with user settings.  
 Disabled: FAN is always running with full speed.
- Fan Control Mode**  
 Manual Mode: Depends on PWM Duty.  
 Automatic Mode: FAN Speed is depends on System Temperature.
- Spin PWM**  
 The PWM Duty of FAN Spin. Range: [0 - 255]
- Off Control Temperature**  
 Temperature Limit Value of Fan Off.  
 Note: Some fans have the minimum speed even if the PWM value is 0.
- Start Control Temperature**  
 Temperature Limit Value of FAN Start Control.
- Full Speed Temperature**  
 Temperature Limit Value of FAN Full Speed.
- PWM Slope**  
 Slope PWM value/Degree C for FAN Speed Control. Range:[1-15]

### 3.4.6. Advanced: SIO Configuration

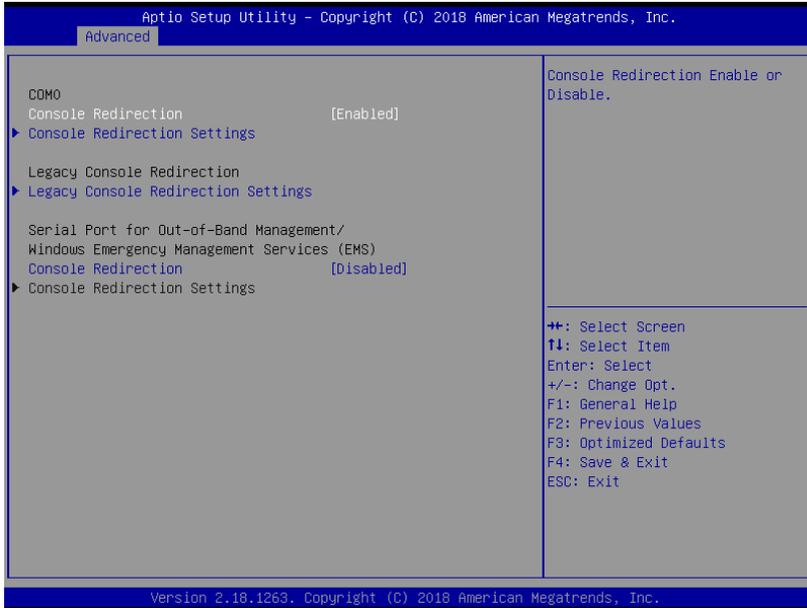
| Aptio Setup Utility - Copyright (C) 2018 American Megatrends, Inc.                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Advanced                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <p>AMI SIO Driver Version : A5.05.03</p> <p>Super IO Chip Logical Device(s) Configuration</p> <p>▶ [*Active*] Serial Port</p> <p>WARNING: Logical Devices state on the left side of the control, reflects the current Logical Device state. Changes made during Setup Session will be shown after you restart the system.</p> | <p>View and Set Basic properties of the SIO Logical device. Like IO Base, IRQ Range, DMA Channel and Device Mode.</p> <hr/> <p>                     ++: Select Screen<br/>                     ↑↓: Select Item<br/>                     Enter: Select<br/>                     +/-: Change Opt.<br/>                     F1: General Help<br/>                     F2: Previous Values<br/>                     F3: Optimized Defaults<br/>                     F4: Save &amp; Exit<br/>                     ESC: Exit                 </p> |
| Version 2.18.1263. Copyright (C) 2018 American Megatrends, Inc.                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |

#### 3.4.6.1. Serial Port Configuration

| Aptio Setup Utility - Copyright (C) 2018 American Megatrends, Inc.                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Advanced                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <p>Serial Port Configuration</p> <p>Use This Device [Enabled]</p> <p>Logical Device Settings:<br/>Current : IO=3F8h; IRQ=4;</p> <p>Possible: [Use Automatic Settings]</p> <p>WARNING: Disabling SIO Logical Devices may have unwanted side effects.<br/>PROCEED WITH CAUTION.</p> | <p>Enable or Disable this Logical Device.</p> <hr/> <p>                     ++: Select Screen<br/>                     ↑↓: Select Item<br/>                     Enter: Select<br/>                     +/-: Change Opt.<br/>                     F1: General Help<br/>                     F2: Previous Values<br/>                     F3: Optimized Defaults<br/>                     F4: Save &amp; Exit<br/>                     ESC: Exit                 </p> |
| Version 2.18.1263. Copyright (C) 2018 American Megatrends, Inc.                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

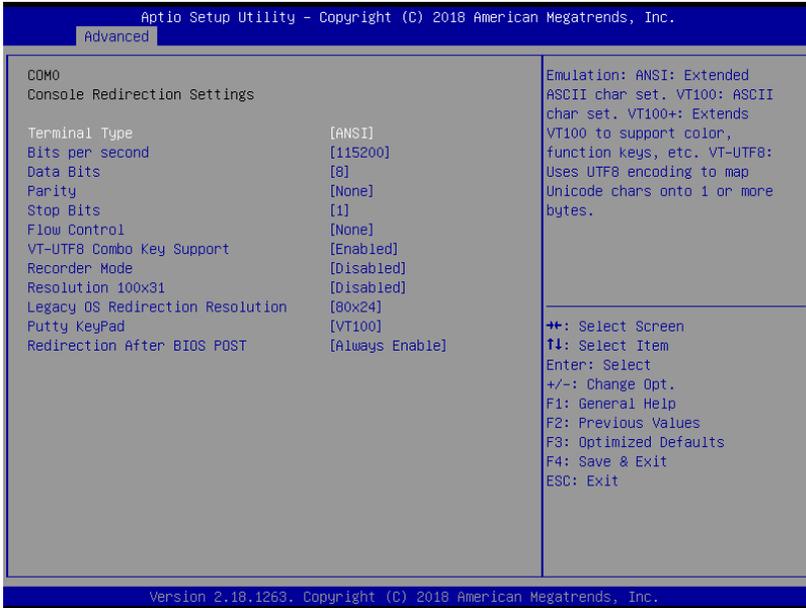
- **Use This Device**  
Enable/Disable this Logical Device.
- **Possible**  
Allow user to change Device's Resource settings. New settings will be reflected on This Setup Page after System restarts.

### 3.4.7. Advanced: Serial Port Console Redirection



- **Console Redirection**  
Console Redirection Enabled or Disabled.

### 3.4.7.1. Console Redirection Settings



- Terminal Type**  
Emulation:  
ANSI: Extended ASCII char set.  
VT100: ASCII char set.  
VT100+: Extends VT100 to support color, function keys, etc.  
VT-UTF8: Uses UTF8 encoding to map Unicode chars onto 1 or more bytes.
- Bits per second**  
Selects serial port transmission speed. The speed must be matched on the other side. Long or noisy lines may require lower speeds.
- Data Bits**  
Data Bits
- Parity**  
A Parity bit can be sent with the data bits to detect some transmission errors.  
Even: parity bit is 0 if the number of 1's in the data bits is even.  
Odd: parity bit is 0 if the number of 1's in the data bits is odd.  
Mark: parity bit is always 1.  
Space: parity bit is always 0. Mark and Space Parity do not allow for error detection.

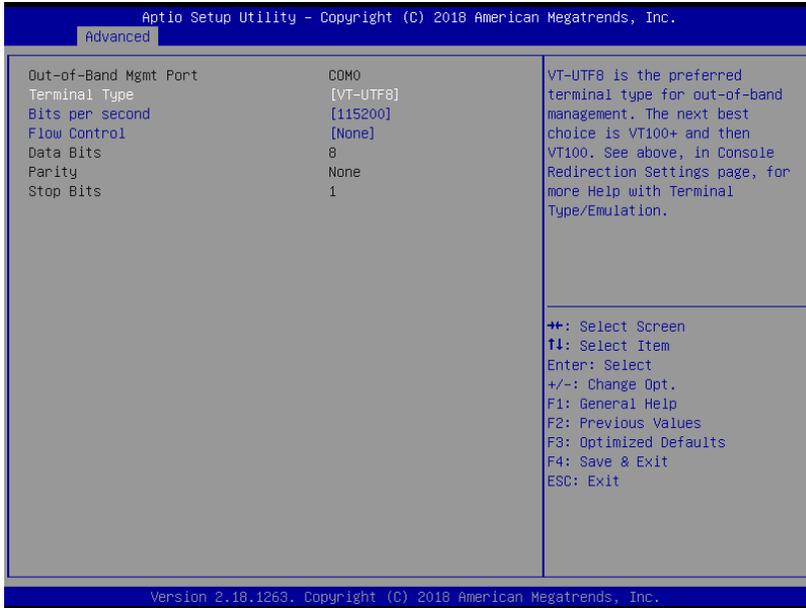
- **Stop Bits**  
Stop bits indicate the end of a serial data packet. (A start bit indicates the beginning). The standard setting is 1 stop bit. Communication with slow devices may require more than 1 stop bit.
- **Flow control**  
Flow control can prevent data loss from buffer overflow. When sending data, if the receiving buffers are full, a 'stop' signal can be sent to stop the data flow. Once the buffers are empty, a 'start' signal can be sent to re-start the flow. Hardware flow control uses two wires to send start/stop signals.
- **VT-UTF8 Combo Key Support**  
Enable VT-UTF8 Combination Key Support for ANSI/VT100 terminals.
- **Recorder Mode**  
With this mode enabled only text will be sent. This is to capture Terminal data.
- **Resolution 100x31**  
Enables or disables extended terminal resolution.
- **Legacy OS Redirection Resolution**  
On Legacy OS, the Number of Rows and Columns supported redirection.
- **Putty KeyPad**  
Select FunctionKey and KeyPad on Putty.
- **Redirection After BIOS POST**  
The Setting Specify if BootLoader is selected than Legacy console redirection is disabled before booting to Legacy OS. Default value is Always Enable which means Legacy console Redirection is enabled for Legacy OS.

### 3.4.7.2. Legacy Console Redirection Settings



- **Legacy Serial Redirection**  
Select a COM port to display redirection of Legacy OS and Legacy OPRM Messages. (Default only support first COM Port).

### 3.4.7.3. Serial Port for Out-of-Band Management/Windows Emergency Management Services (EMS)



- Terminal Type**  
 VT-UTF8 is the preferred terminal type for out-of-band management. The next best choice is VT100+ and then VT100. See above, in Console Redirection Settings page, for more Help with Terminal Type/Emulation.
- Bits per second**  
 Selects serial port transmission speed. The speed must be matched on the other side. Long or noisy lines may require lower speeds.
- Flow Control**  
 Flow control can prevent data loss from buffer overflow. When sending data, if the receiving buffers are full, a 'stop' signal can be sent to stop the data flow. Once the buffers are empty, a 'start' signal can be sent to re-start the flow. Hardware flow control uses two wires to send start/stop signals.
- Data Bits**  
 Data Bits
- Parity**  
 A parity bit can be sent with the data bits to detect some transmission errors. Even: parity bit is 0 if the num of 1's in the data bits is even. Odd: parity bit is 0 if num of 1's in the data bits is odd. Mark: parity bit is always 1. Space: Parity bit is always 0. Mark and Space Parity do not allow for error detection.

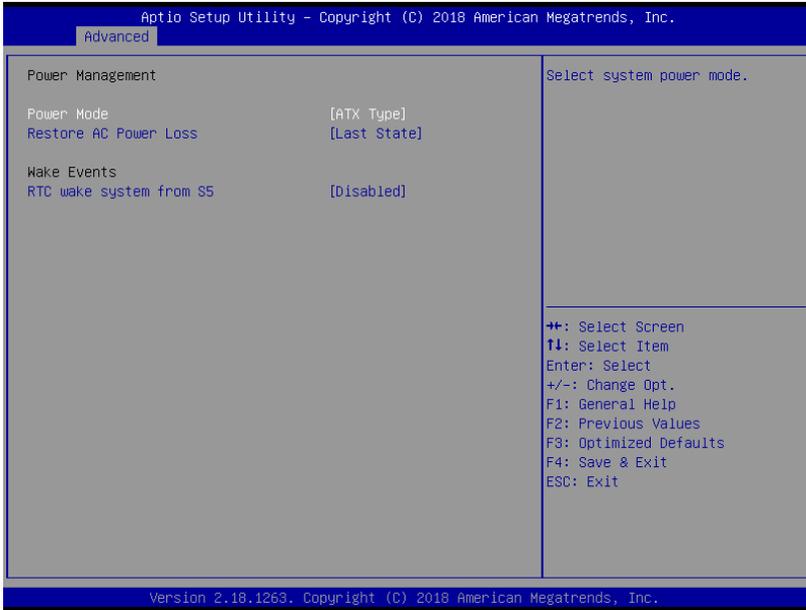
- Stop Bits**  
 Stop bits indicate the end of a serial data packet. ( A start bit indicates the beginning). The standard setting is 1 stop bit. Communication with slow devices may require more than 1 stop bit.

### 3.4.8. Advanced: LAN Bypass Configuration



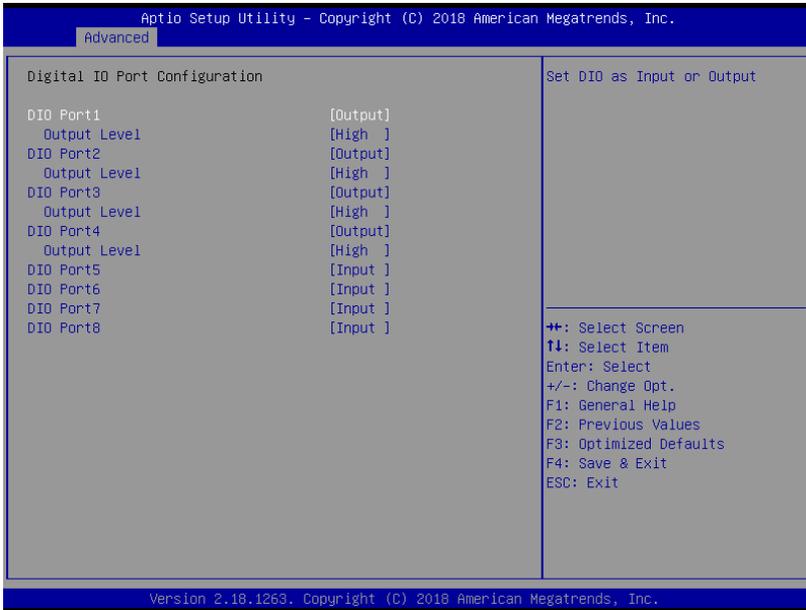
- STATUS LED CTRL**  
 Configure LAN Bypass Status LED.
- LAN kit Power ON**  
 Setting LAN kit function behavior when power on. (Bypass/Pass Through)
- LAN kit Power Off**  
 Setting LAN kit function behavior when power off.(Bypass/Pass Through)
- WDT Configuration**  
 Configure WDT behavior: System Reset, Force Bypass.

### 3.4.9. Advanced: Power Management



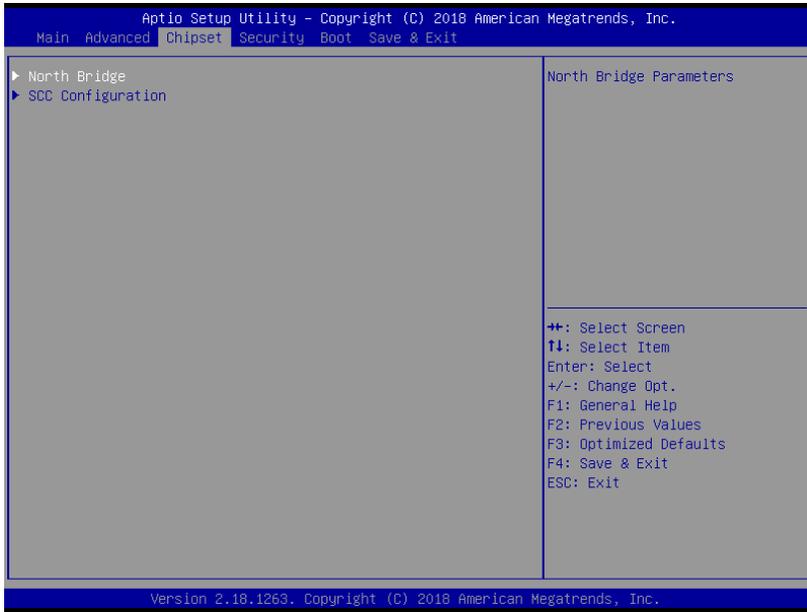
- **Power Mode**  
Select power supply mode.
- **Restore AC Power Loss**  
Select power state when power is re-applied after a power failure.
- **RTC wake system from S5**  
Fixed Time : System will wake on the hr::min::sec specified.  
Dynamic Time: System will wake on the current time + Increase minutes(s).
- **Wake up day (Fixed time option)**  
Select 0 for daily system wake up, 1-31 for which day of month that you would like the system to wake up.
- **Wake up hour (Fixed time option)**  
Select 0-23 For example enter 3 for 3am and 15 for 3pm.
- **Wake up minute (Fixed time option)**  
0-59.
- **Wake up second (Fixed time option)**  
0-59.
- **Wake up minute increase (Dynamic time option)**  
1-5.

### 3.4.10. Advanced: Digital IO Port Configuration

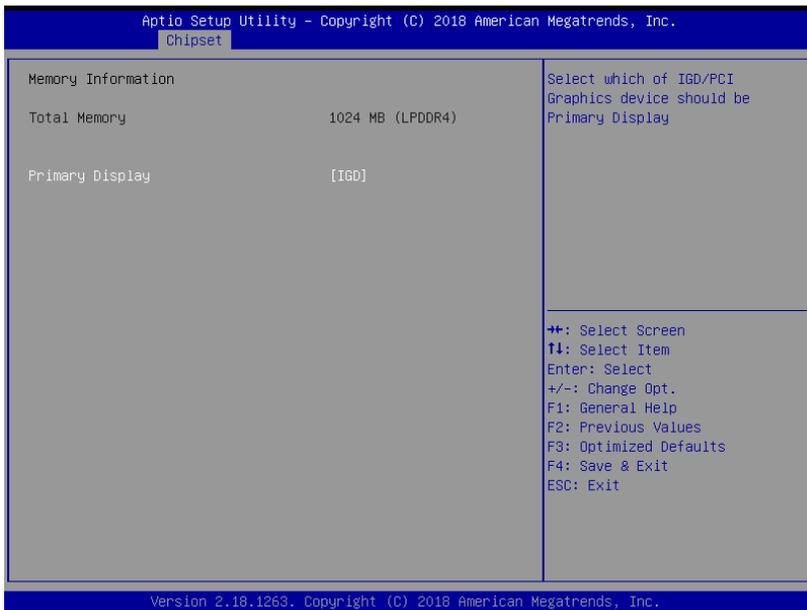


- **DIO Port1~4**  
Set DIO as Input or Output
- **Output Level**  
Set output level when DIO pin is output
- **DIO Port5~8**  
Set DIO as Input or Output

### 3.5. Setup submenu: Chipset

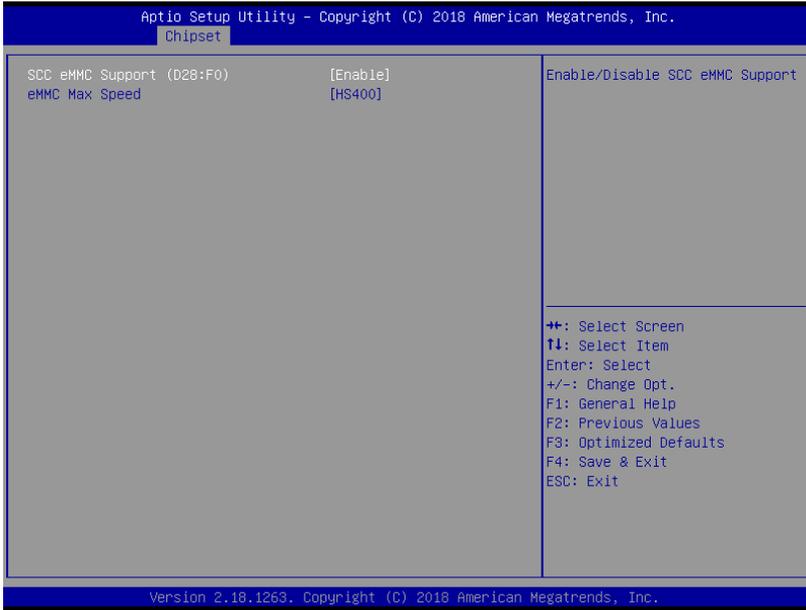


#### 3.5.1. Chipset: North Bridge



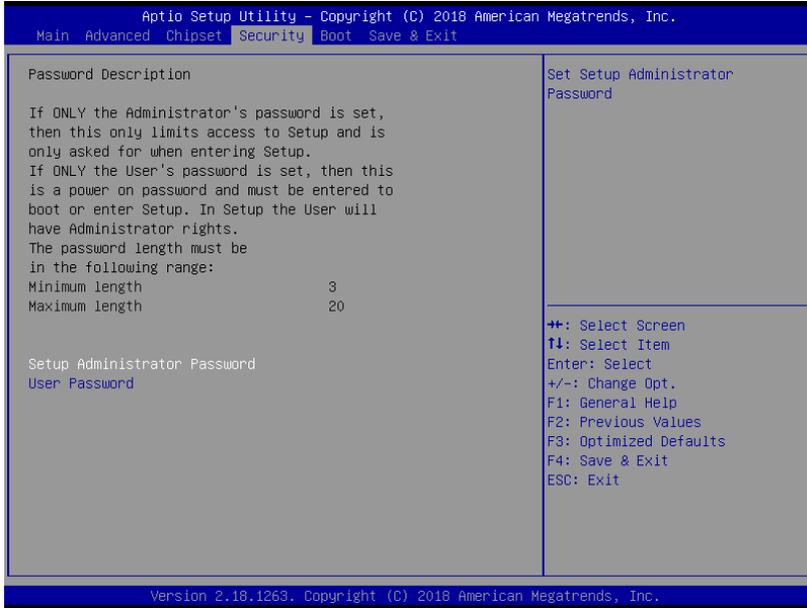
- **Primary Display**  
Select which of IGD/PCI Graphics device should be Primary Display.

### 3.5.2. Chipset: SCC Configuration



- **SCC eMMC Support (D28:F0)**  
Enable/Disable SCC eMMC Support.
- **eMMC Max Speed**  
Select the eMMC max Speed allowed.

### 3.6. Setup submenu: Security



- **Change User/Administrator Password**

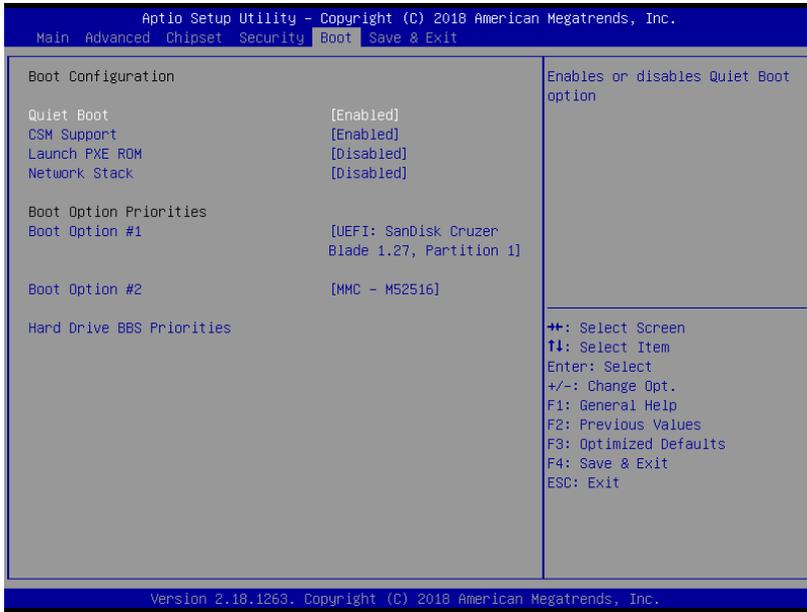
You can set an Administrator Password or User Password. An Administrator Password must be set before you can set a User Password. The password will be required during boot up, or when the user enters the Setup utility. A User Password does not provide access to many of the features in the Setup utility.

Select the password you wish to set, and press Enter. In the dialog box, enter your password (must be between 3 and 20 letters or numbers). Press Enter and retype your password to confirm. Press Enter again to set the password.

- **Removing the Password**

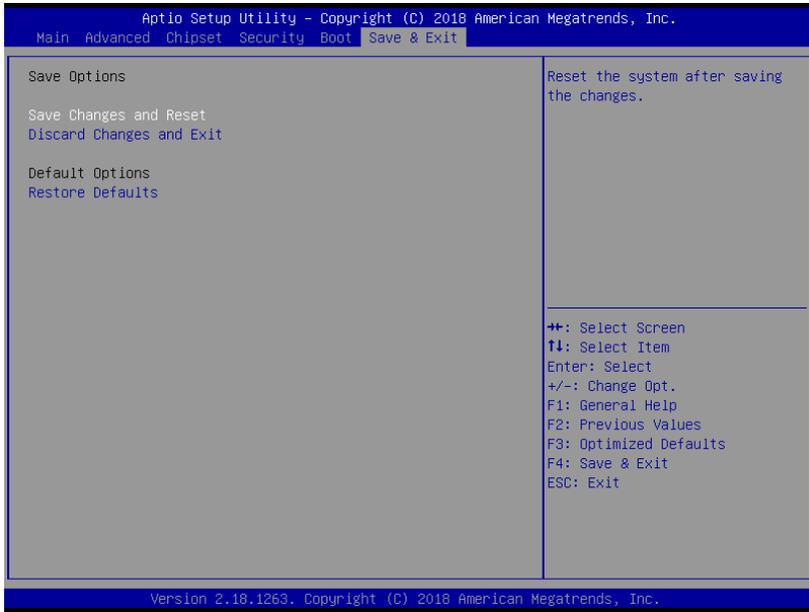
Select the password you want to remove and enter the current password. At the next dialog box press Enter to disable password protection.

### 3.7. Setup submenu: Boot



- **Quiet Boot**  
Enable / Disable Quiet Boot option.
- **CSM Support**  
Enable/Disable CSM Support.
- **Launch PXE ROM**  
Controls the execution of Legacy PXE OpROM.
- **Network Stack**  
Enable/Disable UEFI Network Stack.

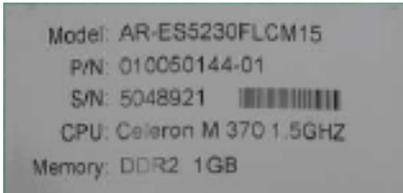
### 3.8. Setup submenu: Exit



## 4. FAQ

### Q 1. *Where is the serial number located on my system?*

- The serial number (S/N) is an alpha-numeric character located on the bottom or side chassis.



(for reference only)



## Technical Support Form

We deeply appreciate your purchase of Acrosser products. Please find the “**tech\_form.doc**” file in our utility CD. If you have any questions or problems about Acrosser products, please fill in the following information. We will answer your questions in the shortest time possible.

### Describe Your Info and Acrosser System Info

- Your Company Name: \_\_\_\_\_
- Your Contact Info: \_\_\_\_\_ Phone Number: \_\_\_\_\_
- Your E-Mail Address: \_\_\_\_\_
- Your Company Address: \_\_\_\_\_  
\_\_\_\_\_
- Acrosser Model Name: \_\_\_\_\_
- Acrosser Serial Number: \_\_\_\_\_

### Describe System Configuration

- CPU Type: \_\_\_\_\_
- Memory Size: \_\_\_\_\_
- Storage Device (e.g. HDD, CF, or SSD): \_\_\_\_\_
- Additional Peripherals (e.g. Graphic Card): \_\_\_\_\_
- Operating System & Version (e.g. Windows 7 Embedded): \_\_\_\_\_
- Special API or Driver: \_\_\_\_\_  
(If yes, please provide it for debug.)
- Running Applications: \_\_\_\_\_
- Others: \_\_\_\_\_

### Describe Your Problems or Questions:

### Send the above information to one of the following Acrosser contacts:

- Acrosser Local Sales Representative
- Acrosser Authorized Sales Channels
- Acrosser Inquiry --- <http://www.acrosser.com/inquiry.html>
- Acrosser FAX Number --- 886-2-29992887

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